magiqsoftware

UnitingCare Wesley Bowden

Community and social services provider UnitingCare Wesley Bowden in South Australia has selected the MAGIQ Cloud Platform to meet its ERP system requirements including financial accounting and reporting.

UnitingCare Wesley Bowden (UCWB) is a Not for Profit community organisation providing aged care, disability and child and family services. The organisation has more than 250 staff across four sites within the Adelaide metropolitan area.

MAGIQ Cloud is a platform of contemporary finance and administration software designed to meet all financial and legislative compliance requirements within a simple, easy to use Cloud environment.

In 2017 UCWB conducted an extensive business process review driven by the introduction of significant new legislation and reforms within the social services sector.

Following the review UCWB decided to undertake a full organisational systems replacement. UCWB completed an extensive tender evaluation process and selected MAGIQ Cloud to meet its financial accounting and reporting requirements.

About UnitingCare Wesley Bowden

Health & Community Services industry

250+ staff members

5 locations

160 years of service

"Our goal is to provide our staff with the tools they need to make their jobs easier. We're confident MAGIQ offers the technology and functionality to help us achieve that."

Jade Bird, Senior Financial Analyst, UnitingCare Wesley Bowden

"The MAGIQ Cloud Platform will enable us to spend less time on low value, transactional data tasks and more time on financial analysis, which delivers far greater value to the organisation." Jade Bird, Senior Financial Analyst, UnitingCare Wesley Bowden

Jade Bird, Senior Financial Analyst, UCWB commented that MAGIQ Cloud will deliver significant business efficiency improvements through greater automation, improved usability and access to rich reporting capabilities.

"Our current finance system requires us to spend a lot of time on manual, paper based systems. MAGIQ will enable us to spend less time on low value, transactional data tasks and more time on financial analysis, which delivers far greater value to the organisation," said Jade.

As part of their evaluation process UCWB invited staff from across the organisation to attend demonstrations of the MAGIQ Cloud Platform. Ease of use and the ability for non-financial staff to be able to confidently use the new finance system were key selection criteria.

"UCWB is a relatively small organisation with limited resources and we believe ease of use and simplicity is key to business efficiency, as opposed to complexity. MAGIQ is very intuitive and visually appealing and the workflows and business processes are simple to follow," said Jade.

"As an example, electronic purchase orders will be introduced as part of our implementation and will be used by many non-financial staff across the organisation. From the demonstrations everyone felt very comfortable with the usability and simplicity of the process using MAGIQ, which will be vital to making sure we have positive take-up."

As part of their implementation UCWB will be moving from manual spreadsheet based reporting to the rich reporting and budgeting capabilities of MAGIQ.

Jade believes this will lead to significant improvements in accountability and transparency and dramatically improve the quality of the information the organisation relies on for its decision-making.

"Using MAGIQ we will be able to provide our managers with access to relevant financial information much faster and with greater confidence in the overall accuracy of the data," she said.

Jade is also excited by the prospect of spending more time working with non-financial staff on analysis and improving their financial literacy, which she believes the new systems will facilitate.

"The MAGIQ Cloud Platform will provide significant time-savings and I'm looking forward to spending this time on more strategic, higher value tasks.

Making sure our managers have timely access to contextual financial information that is easily understood, means the organisation is considering information and making decisions from a significantly improved qualitative position."

MAGIQ Software's innovative 'data first' approach enables users to review and operate the new systems with current data, which is automatically synchronised from their legacy system, ensuring a smooth, low-risk implementation process.

"We believe MAGIQ is the right product for our organisation and that MAGIQ Software is the right company for us to partner with," said Jade.

"The team is very approachable and we are confident the MAGIQ Cloud Platform will continue to meet our business requirements as we grow over the next 5 years."

magiqcloud

About UnitingCare Wesley Bowden

UnitingCare Wesley Bowden (UCWB) is a Not for Profit community organisation providing aged care, disability and child and family services. The organisation has more than 250 staff across four sites within the Adelaide metropolitan area.

About MAGIQ Software

MAGIQ Software is an international software business focused on the delivery of the MAGIQ Cloud Finance and Administration Platform. MAGIQ Software has more than 500 customers throughout Australia, New Zealand, the USA, the UK, Singapore and South Africa. Key markets include Local Government, Health and Community Services, Utilities, Education and Not for Profit. A highly experienced and skilled team of more than 100 staff deliver local support and development from offices in Napier, Melbourne, Sydney, Auckland, Christchurch and Los Angeles.

www.magiqsoftware.com

New Zealand +64 6 835 9380   Australia +61 3 9468 9401   US +1 949 429 1699

magiqsoftware