Case Study

Kimba District Implements MAGIQ Cloud ERP

The Challenge

Council was using software owned and operated by a group of 6 South Australian Councils (LG Systems Inc.). Over time, this system reduced the number of Councils involved, compromising the system's long-term viability and impacting functionality - driving the Councils to tender for a viable ERP solution.

The Solution

Council has chosen to implement the MAGIQ Cloud ERP. The MAGIQ Cloud ERP is a native Cloud, Software as a Service (SaaS) public administration platform designed to meet Council's financial and legislative requirements within a simple, easy-to-use Cloud environment.

The Benefits

The MAGIQ Cloud ERP allows Council staff to swiftly and remotely access business tools from anywhere, and Council's tasks and processes are streamlined to increase organisational effectiveness.

About
Kimba District Council

Local Government industry

20+ staff members

1,000 residents

"When we began the tender process we hadn't considered a Cloud-based solution.

MAGIQ Software's Cloud offering was an exceptional, standout option and the software was readily available and backed up regularly off site – not like our previous solution."

Deb Larwood, Chief Executive Officer

Kimba District Council recently purchased and implemented the MAGIQ Cloud ERP.

Kimba District Council was using software owned and operated by a group of 6 South Australian Councils (LG Systems Inc.). Over time, the number of Councils involved reduced, compromising the system's long-term viability and impacting functionality. The fragile nature of LG Systems Inc.'s long-term existence drove Council to tender for a viable ERP solution.

"We hadn't considered a Cloud-based solution when we began the tender process. MAGIQ's Cloud offering was an excellent, standout option as the software was readily available and backed up regularly off-site – unlike our previous solution," explained Deb Larwood, the Kimba District Council's Chief Executive Officer.

Immediate Efficiencies

"Traditionally, our purchase order and service request processes were paper-based, entailing multiple transactions and lengthy processing times, allowing plenty of room for errors. Now we can complete such tasks online, and the whole process is streamlined – saving paper handling and allowing us to keep track of everything without having to re-enter data .

Another benefit of the MAGIQ Cloud is that in the event of power outages, all we need is a laptop and the internet, and we can have our entire system back up and running immediately. In addition, we look forward to using online timesheets and the HR Module, and we know there will be many other time-saving processes to explore using MAGIQ," said Deb.

Functional Improvements

"The main functional improvement with the MAGIQ Cloud ERP is accessibility. Every few weeks, I have to attend regional meetings in Adelaide, which is five hours away. When staff members call me, I can answer their accounting questions because I have all the necessary information!

The ability to access MAGIQ Documents remotely is also handy. I no longer have to call staff and ask them to email me a document – I can do it all by myself!"

The Transition Process

Our organisation is on a steep learning curve with the new software; however, it has been a relatively straightforward process as we have had MAGIQ Software's Deb Alexander here with us onsite. Deb is working with us in the live environment – having her here for backup is a relief. I was pretty surprised at how seamless the transition was – although there were hiccups, I expected more! The whole team has been great and has held zoom meetings with us, and they were on the ball when it came to fixing any minor issues as we went along. The shared smart-sheet document helped us through the process as well as training procedures, templates, and online training videos."

The Data Migration Process

"MAGIQ's Data First data migration process ran smoothly – we went home on Friday night, returned on a Monday morning, and all our data was there – and there was a considerable amount of data to move!" said Deb.

"It's great to have a MAGIQ Consultant onsite. Once the training was complete, it was recorded via zoom, saved, and shared – another Council who has also purchased the software has already gone in to look. I have also re-watched the training, and I have another staff who will benefit from this functionality.

Formation of a South Australian User Group

Kimba District Council is one of 6 Councils that has purchased the MAGIQ Cloud ERP, so the Councils plan to form a South Australian MAGIQ Software User Group. The user group will allow the Councils to share information and ideas with the potential to create standard tools, systems, processes, and best practices. Councils will also be able to communicate development ideas with MAGIQ Software which will benefit the group.

"When you move to a new software system, you look for positives and negatives. The positives here far outweigh the negatives. If I had my time again, I would do it all the same – I wouldn't change a thing regarding our software selection," said Deb.

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About Kimba District Council

Kimba District Council is a rural service town situated at the top of Eyre Peninsula in the Australian state of South Australia. The city is well known for its tourist attractions, including the Big Galah, a sculpture of Edward John Eyre and his offsider Wylie, the 'Kimba Town Tourist Walk' (providing 35 places of interest), and an impressive mural across its local grain silos. The town is also known for being halfway across Australia and provides a great base to explore the Gawler Ranges National Park.

About MAGIQ Software

MAGIQ Software is an international software business focused on delivering the MAGIQ Cloud Platform, consisting of our MAGIQ ERP, MAGIQ Performance, and MAGIQ Documents solutions. MAGIQ Software has over 600 customers worldwide. Our key markets include Local Government, Health and Community Services, Utilities, Education, and Not for Profit. A highly experienced and skilled team of over 90 staff delivers local support and development from Napier, Melbourne, Auckland, Christchurch, and San Diego.

www.magiqsoftware.com

New Zealand +64 6 835 9380   Australia +61 3 9468 9401   US +1 858 333 5523

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