Case Study

City of Ryde Removes Manual Processes

City of Ryde

The Challenge

Council sought to remove the onerous manual development of ad-hoc financial reports from its business processes.

The Solution

The City of Ryde implemented MAGIQ Performance to reduce their manual efforts and improve their budgeting and financial planning capabilities.

The Benefits

Council's finance team can now perform analytics on different types of data sets and can access consistent reporting outcomes in various formats, including spreadsheets and word documents that contain dynamic, real-time data.

About the City of Ryde

Local Government industry

128,000 community residents

$54.3m operating expenditure

One standout attribute of MAGIQ Performance is its capability to effortlessly "slice and dice" data into various layers, offering flexible reporting through intuitive "drag and drop" features - no coding or scripting required for data extraction.

Additionally, the software excels in user-friendliness, particularly for non-financial personnel.

Designed with an intuitive interface, MAGIQ Performance simplifies business processes, empowering end users to navigate and utilise the software with ease.

MAGIQ Performance is instrumental in achieving essential business goals like crafting the Council's budget and conducting the Quarterly Budget Review. The software streamlines the process, enabling non-finance staff to effortlessly input their budgets and make adjustments, which are then reviewed by managers. Additionally, its reporting features provide our finance team with the ability to monitor and oversee all modifications.

Purpose-built for the finance team, the MAGIQ Performance Suite provides an extensive range of Budgeting, Reporting and Planning capabilities to help public sector organisations track and optimise their organisational performance.

The City of Ryde employs the MAGIQ Performance strategic finance software to craft the organisation's budget, generate monthly reports, and deliver insightful and relevant organisational data analytics.

Around 70 council staff members leverage MAGIQ Performance to facilitate budget creation and review, enabling them to compile and adjust the Council's quarterly budget as necessary.

With MAGIQ Performance, the Council's finance team can analyse diverse data sets, offering invaluable insights to managers and the executive team. The software has also eliminated the cumbersome manual development of ad-hoc financial reports, ensuring consistent reporting outcomes. These can be presented in various formats, such as dynamic spreadsheets and word documents with real-time data.

MAGIQ Performance has empowered the City of Ryde to transparently develop its budgets. The reporting capabilities allow the finance team to scrutinise the budget at any time, providing timely and meaningful information to the executive and management teams efficiently.

This includes delivering reports in multiple formats to fulfill the City of Ryde's Integrated Planning and Reporting framework obligations.

Key Business Outcomes

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The software streamlines the process, enabling non-finance staff to effortlessly input their budgets and make adjustments, which are then reviewed by managers. Additionally, its reporting features provide Council's finance team with the ability to monitor and oversee all modifications.

Key Features of the Software

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The City of Ryde is presently evaluating its business operations and data management systems in an effort to enhance efficiency. The council aims to leverage MAGIQ Software's Long Term Financial Planning module, along with various other connectors, to deliver more timely and comprehensive management reports.

MAGIQ Performance has equipped the City of Ryde with a streamlined, powerful tool for financial and operational reporting, usable by all departments within the organisation.

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About the City of Ryde

The City of Ryde is a local government area that services suburbs located within the Northern Sydney region, in the state of New South Wales, Australia. The local government area extends from the Parramatta River to the Lane Cove River which encircles the area in the north, and is bounded in the east by the peninsula of Hunters Hill and the City of Parramatta in the west.

About MAGIQ Software

MAGIQ Software is an international software business focused on delivering the MAGIQ Cloud Platform, consisting of our MAGIQ ERP, MAGIQ Performance, and MAGIQ Documents solutions. MAGIQ Software has over 600 customers worldwide. Our key markets include Local Government, Health and Community Services, Utilities, Education, and Not for Profit. A highly experienced and skilled team of over 90 staff delivers local support and development from Napier, Melbourne, Auckland, Christchurch, and San Diego.

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