Case Study

MAGIQ software
A Springbrook company

How Swan Hill District Health Utilises MAGIQ Performance Budgeting and Reporting

Swan Hill District Health
Connected Care. Best Experience.

Swan Hill District Health use MAGIQ Performance to reduce manual efforts and improve their budgeting and financial planning capabilities.

From a single centralised location, they efficiently oversee the financial operations of both Swan Hill and Kerang District Health using the MAGIQ Cloud platform.

Over 100 healthcare organisations in Australia are using MAGIQ Performance's financial budgeting, reporting and planning capabilities to track, measure and improve organisational performance and results.

MAGIQ Performance seamlessly merges budgeting, approval workflows, reporting and forecasting into an automated, unified platform, presenting a holistic view of the organisation's financial landscape. Its advanced reporting and analytics capabilities empower finance professionals to effortlessly produce in-depth financial insights for stakeholders.

About Swan Hill District Health

Health industry
640 staff

"Without MAGIQ Performance, navigating through finance data would be immensely challenging.

MAGIQ Performance allows users to locate any information effortlessly, whether it's reports, transactions, or total administrative expenses. Its versatility is unmatched, enabling you to examine any detail or combination, build reports, and drill down into specific data points.

With MAGIQ Performance you can manipulate, cut, slice, and export the financial data effortlessly. Every year, we rely on MAGIQ Performance for our annual report, and all it takes is a simple click."

Recently, we had the opportunity to sit down with the finance staff from Swan Hill District Health who utilise MAGIQ Performance. We posed a few questions to them, and here are their insights.

About Swan Hill District Health.

Swan Hill District Health is a multifaceted rural public health provider, boasting a dedicated team of around 640 professionals. It extends its services across a 100 km radius, addressing the healthcare needs of approximately 35,000 residents. Positioned along the picturesque Murray River in rural Victoria, this facility is located 344 km northwest of Melbourne.

The company offers a diverse range of healthcare services, encompassing acute care, aged care, and primary and community care.

About the Finance Team that utilises the solution

Although the finance team is relatively small, they manage an impressive workload. Their responsibilities include overseeing all accounting tasks, preparing financial statements, and creating budgets for the entire health service, which includes both medical and dental clinics.

Additionally, they are responsible for board reporting and submitting reports to the Department of Health. Whenever they can carve out the time, they also engage in management accounting. Furthermore, they manage all accounting tasks for Kerang District Health.

What other team members use MAGIQ Performance?

Every cost centre manager in Swan Hill District Health use MAGIQ Performance to monitor their budget and assess any variances.

What modules does Swan Hill District Health use?

The organisation employs modules for General Ledger, payroll, labor budgeting, and overall budgeting.

How does Swan Hill District Health use MAGIQ Performance?

Swan Hill District Health leverages MAGIQ Performance primarily for budget creation and analysis. The tool is invaluable for reporting on budgetary and variance assessments. MAGIQ Performance's zoom feature allows the users to delve into specific areas and then expand their view for broader insights. This functionality is particularly useful for examining actual budget variances and reviewing budgets over previous years.

Additionally, the organisation utilises MAGIQ Performance's payroll component to monitor various payroll metrics, including the number of full-time employees, annual leave, and sick leave. This capability helps them compare salaries and expenses against the established budget, ensuring financial alignment.

Furthermore, Swan Hill District Health employs MAGIQ Performance to compile board reports. The software's ease of use and export functionality make this task straightforward and efficient.

What do you find helpful about MAGIQ Performance?

According to the Finance Team, without MAGIQ Performance, navigating through finance data would be immensely challenging. MAGIQ Performance allows Swan Hill District Health's users to locate any information effortlessly, whether it's reports, transactions, or total administrative expenses. Its versatility is unmatched, enabling them to examine any detail or combination, build reports, and drill down into specific data points.

When healthcare colleagues approach the team with expense coding queries, they can quickly consult the tree hierarchy and easily identify the appropriate cost centre and provide accurate guidance on where to allocate it.

With MAGIQ Performance the team can manipulate, cut, slice, and export financial data effortlessly. Every year, they rely on MAGIQ Performance for their annual report, and all it takes is a simple click.

How do you intend to add to your use of MAGIQ Performance?

Some health professionals are not inclined to open a software program to scrutinise their financials. Therefore, the organisation aims to implement MAGIQ Performance dashboards, enabling easy budget review and integration with their KPIs.

The finance team would also like to make better use of MAGIQ Excel Publisher and the Scheduling function.

What is like working with the MAGIQ Team?

The finance team stated that the MAGIQ Software team is consistently responsive and helpful. The finance team experience occasional frustration when calculations go awry or data fails to load correctly, and the MAGIQ Team is always supportive.

The team concluded by stating that MAGIQ Performance makes financial management a seamless experience, enabling them to easily locate and report on any necessary details.

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About MAGIQ Software

MAGIQ Software is an international software business focused on delivering the MAGIQ Cloud Platform, consisting of our MAGIQ ERP, MAGIQ Performance, and MAGIQ Documents solutions. MAGIQ Software has over 600 customers worldwide. Our key markets include Local Government, Health and Community Services, Utilities, Education, and Not for Profit. A highly experienced and skilled team of over 90 staff delivers local support and development from Napier, Melbourne, Auckland, Christchurch, and San Diego.

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