Case Study



How Nambucca Valley Use MAGIQ Performance



The Challenge

The council's finance and management team required a unified source of truth for their financial data. This would enable them to update budgets accurately and report data with confidence, assured that the information was correct.

The Solution

The Council adopted the MAGIQ Performance system for both their operational and capital budgeting needs, as well as the MAGIQ Publishing tool for generating their reports.

The Benefits

With the help of MAGIQ Performance, the Council's managers now have complete confidence in the accuracy of the financial data it produces. This tool enables Nambucca Valley Council to move forward assuredly, embracing a future marked by improved financial management and accountability.

About Nambucca Valley Councui

Local Government industry

In their quest for a modern and efficient tool for budgeting and financial reporting, the council decided to invest in MAGIQ Performance.

This choice was influenced by the positive experiences of staff members who had previously utilised MAGIQ Performance in other councils, making it both a logical and strategic decision. Every council manager is consistently logged into the system, using MAGIQ Performance on a daily and weekly basis to keep their budgets updated. Additionally, they publish and distribute reports via the MAGIQ Publisher on a weekly and bi-weekly schedule to all other managers and the executive team.

Nambucca Valley Council is proud to employ a dedicated workforce consisting of approximately 170 staff members, generating an impressive annual revenue of around 60 million dollars.

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Nambucca Valley Council has 20 finance and general managers who heavily depend on MAGIQ Performance for both operational and capital budgeting.

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The delivery of financial data is managed through Civica, which integrates seamlessly with MAGIQ Performance.

Previously, the council's finance system left managers feeling uncertain about the accuracy of the financial data. However, with the implementation and rigorous testing of MAGIQ Performance, managers now have complete confidence in the accuracy of the data.

MAGIQ Performance's single source of data allows them to confidently access the software to update and verify their budgets without any hesitation.

One of the council's primary objectives is to ensure that managers are held accountable for their budgets and fully understand their financial responsibilities.

With MAGIQ Performance, the finance team can effortlessly report to the managers, who, in turn, can communicate back to the finance team with ease. Should any budget overruns occur, the finance team can promptly make the necessary adjustments during the quarterly budget reviews mandated by local government regulations.

Looking ahead to the coming year, the council plans to incorporate the Labour Budgeting module into their MAGIQ Performance solution and further leverage the solution's robust publishing tools. The finance team eagerly anticipates participating in MAGIQ Software's webinars and reviewing past sessions through the Online Services Desk. Additionally, the council is enthusiastic about exploring the synergies between MAGIQ and Pulse, with the aim of integrating financial data seamlessly into the Pulse system.

The council has also highlighted the high level of satisfaction among staff regarding the product support and their interactions with MAGIQ Software's Account Manager.

The most crucial aspect for the council is ensuring that budget users can efficiently operate the software, comprehend its functionalities, and have unwavering confidence in the accuracy of the data it generates.

This objective is undoubtedly being achieved with MAGIQ Performance. The software is playing a pivotal role in helping the council manage its budgets effectively and report financial data in an efficient manner.

With MAGIQ Performance, Nambucca Valley Council is confidently stepping into a future of enhanced financial management and accountability.



About Nambucca Valley Council

The Nambucca Valley Council lies 493kms north of Sydney and 431kms south of Brisbane, centrally located in northern NSW between Port Macquarie and Coffs Harbour. A drive through the Nambucca Valley will take you to miles of unspoilt beaches, seaside towns, heritage and rural villages.

About MAGIQ Software

MAGIQ Software is an international software business focused on delivering the MAGIQ Cloud Platform, consisting of our MAGIQ ERP, MAGIQ Performance, and MAGIQ Documents solutions. MAGIQ Software has over 600 customers worldwide. Our key markets include Local Government, Health and Community Services, Utilities, Education, and Not for Profit. A highly experienced and skilled team of over 90 staff delivers local support and development from Napier, Melbourne, Auckland, Christchurch, and San Diego.

